

**To Landlord/Property Manager,**

I am writing this letter to request permission to upgrade the internet connection at your address:

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to FTTP (Fibre to the Premises) with the \$0 FTTP upgrade offer by Aussie Broadband.

This will allow myself and future tenants to have faster, more reliable internet, better online experiences, and consistent internet performance with minimal interruptions. Fibre upgrades normally cost anywhere between \$5k to \$100k depending on location and works required, so nbn® co's \$0 upgrade offer presents a great opportunity to future proof your property with the best nbn® connection type for free.

Once written approval is received from you as the landlord/property manager, I as the tenant can proceed with the next steps involved with claiming the \$0 FTTP upgrade with Aussie Broadband.

First, a pre-installation visit will be arranged with an nbn® technician to visit the property and conduct an initial assessment. This is to start preparations for the installation appointment and identify any potential issues for the upgrade.

If issues are identified, additional external costs can occur, however before proceeding with any additional works you will be notified about the extra infrastructure needed (e.g trenching and conduit) and will be given the opportunity to cancel the upgrade at any time. After the pre-installation appointment has been cleared by the technician and no additional work is required, an installation appointment will be booked.

## **What happens during the installation appointment?**

During your installation appointment, the nbn® technician will:

- Review the external nbn® infrastructure and perform any civil works required, such as clearing of any blockages in the pathway leading to your property.
- Perform some non-invasive construction activities, such as hand digging to access your current line and remove blockages.
- Install the fibre lead-in where required.
- Determine where to install the PCD (Premise Connection Device) on the outside of the premises, then perform the installation.

During the appointment, Aussie Broadband and nbn® co will advise on what work needs to be done before performing it. They will endeavour to make the installation as non-invasive as possible. If you approve, please provide written confirmation of your approval to upgrade the internet connection at your address:

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as the landlord/property manager to myself as the tenant by replying to this email.

If you would like any more information about the \$0 FTTP upgrade, what it entails and why you should upgrade this property, please contact Aussie Broadband here:

Call: 1300 880 905  
Email: [info@aussiebroadband.com.au](mailto:info@aussiebroadband.com.au)  
More information on the \$0 fibre upgrade: [aussiebroadband.com.au/internet/nbn-ftp-upgrade](https://aussiebroadband.com.au/internet/nbn-ftp-upgrade)

Thank you for your time and consideration, I look forward to receiving your approval.  
Kind regards,

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View full fibre upgrade [terms and conditions](#). View our [privacy policy](#).