

“Aussie Broadband – Double RAF promo PROMOTION

Schedule to Terms & Conditions of entry

Promotion name	Double RAF promo
Promotion period	Start: 24th March 2026 End: 13th April 2026 11:59PM AEST
Promoter	Aussie Broadband Limited ABN: 29 132 090 192 Level 1, 14 – 22 Grey Street Traralgon VIC 3844
Eligible customers	*New and **existing residential customers Excludes *New and **existing business customers
Details of promotion	The promotion includes \$100 credit for each residential customer who signs up using the refer a friend code of friend who is an existing residential customer who also receives the \$100 credit. Referee will receive \$100 credit applied to their account as \$50 per month across their first two monthly bills. Referrer will receive \$100 credit applied to their account as a single amount. Credits will be applied once your friend’s service activates and will automatically appear on the referrers next monthly bill(s) and on the referees next two monthly bill(s).
Promotion value	\$200 made up of \$100 credit for the residential referrer and \$100 credit for the residential referee.
How to redeem	To redeem, a redeemer must: Apply your friends refer a friend code at the time of sale
Supported services	All nbn® and OpiComm internet services

Aussie Broadband Double RAF promo – Terms & Conditions

Aussie Broadband are offering a promotion for \$100 credit for each residential customer who signs up using the refer a friend code of friend who is an existing residential customer who also receives the \$100 credit.

The terms and conditions include:

- The promotion applies to eligible customers listed in the **Eligible Customers** section of the schedule.
- The promotional period commences on the date shown in the **Promotional Period** of the schedule and ends on the date and time shown in the **Promotional Period** of the schedule
- The benefit is in the form of a one-off credit applied against internet fees only and does not apply to the following:
 - a. any hardware charges.
 - b. any nbn® or Opticomm New Development Fee charge or nbn® New Copper Pair charge. These are charges that are passed through from NBN Co and Opticomm; and
- The promotion cannot be applied retrospectively.
- Aussie Broadband staff are not eligible for this promotion
- The promo code needs to be quoted and accepted at the time of sale if over the phone or online for it to be applied to an account.
- The benefit cannot be redeemed for cash.
- The benefit cannot be transferred to another person or party.
- Customers can only receive a single refer-a-friend credit per transaction. In the case of multiple products (broadband & mobile), the highest eligible single credit amount will be applied.
- New customers signing up can receive referral credit or a promotional/discount offer, but not both.
- This promotion only applies to residential NBN and OptiComm services. It does not apply to any business grade service.
- This program does not apply to mobile services on their own.
- There is no limit to the number of friends you can refer.
- Credit is applied once your friend's service becomes active.
- You cannot refer yourself for a subsequent account.
- The person you are referring must be aware of the benefit you receive from using your code.
- Your refer a friend code is not active and available for use until your service is active.
- Aussie Broadband reserves the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.
- Privacy: to participate in this program, existing customers must disclose to their friend their unique account number. Aussie Broadband does not provide existing customers with any information about referral friends, except for the fact that someone you referred has become a customer and that you will therefore receive a refer-a-friend credit.

- The promotion cannot be redeemed outside of the promotional period.
- If you are switching from another provider, always check your current contract for an early termination clause and the associated fee - you may not be able to switch to Aussie Broadband until your contract has expired. Additional charges may apply for a new property development and subsequent installations.
- A promotional offer cannot be used in conjunction with any other offer.
- Supported plans are shown in the **Supported Services** section of the schedule
- Customers should refer to general terms and conditions for specific products and services.
- Customers currently on Financial Hardship arrangements are not eligible for this promotion.
- All prices subject to change without notice.
- Ineligible customers (*New and **existing business customers) will not be eligible to receive the offer.

**An existing customer is defined as an individual who is the legal owner of an active service with Aussie Broadband at the time the offer is applied.*

***A 'new customer' is defined as an individual who has not had an active broadband service with Aussie Broadband in the last six months or hasn't been an authorised contact, residing at the same address as the primary contact, on an active broadband service with Aussie Broadband in the last six months.*

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