

“Aussie Broadband – Accelerate New Customer PROMOTION”

Schedule to Terms & Conditions of entry

Promotion name	Accelerate New Customer
Promotion period	Start: 15/09/2025 AEST End: 13/10/2025 11:59PM AEDT
Promoter	Aussie Broadband Limited ABN: 29 132 090 192 3 Electra Avenue. Morwell VIC 3840
Eligible customers	Offers - New residential nbn® or OptiComm customers** (depending on technology type). Excludes *existing residential customers & business customers.
Details of promotion	The promotion includes: Offer – \$10 off the normal plan price a month for 6 months on Fast 100/20 nbn® or OptiComm plans & Fast Fibre 500/50 nbn® plans – FAST10
How to redeem	To redeem, a redeemer must: Apply the relevant promo code at the time of sale.
Supported services	Fast 100/20Mbps nbn® or OptiComm plans & Fast Fibre 500/50Mbps nbn® plan

Aussie Broadband Accelerate New Customer – Terms & Conditions

Aussie Broadband are offering a promotion for **\$10 off the normal plan price a month for 6 months** on Fast 100/20 nbn® or OptiComm plans & Fast Fibre 500/50 nbn® plans for new residential customers.

The terms and conditions include \$10 off the Recommended Retail Price (**RRP**):

- The promotion applies to eligible customers listed in the **Eligible Customers** section of the schedule.
- The promotional period commences on the date shown in the **Promotional Period** of the schedule and ends on the date and time shown in the **Promotional Period** of the schedule
- The promotion cannot be redeemed outside of the promotional period.
- The promotion cannot be applied retrospectively.
- If you are switching from another provider, check your current contract for an early termination clause and the associated fee before switching to Aussie Broadband.
- Additional charges may apply for a new property development and subsequent installations if serviced by nbn® or OptiComm.
- A promotional nbn® or OptiComm discount cannot be used in conjunction with any other promotion or offer.
- All discounts available under this offer apply to internet plan fees only and do not apply to the following:
 - a. Home Voice plan fees;
 - b. any hardware charges.
 - c. any nbn® or Opticomm New Development Fee charge or nbn® New Copper Pair charge. These are charges that are passed through from NBN Co and Opticomm; and
 - d. Any additional services, charges or usage outside of your base monthly broadband or nbn® plan fee.
- The promotional offer cannot be transferred to another service, person, or party.
- The promotional offer cannot be redeemed for cash.
- The promo code needs to be quoted and accepted at the time of sale if over the phone or online for it to be applied to an account.
- The promotional offer cannot be used for hardware.
- Supported plans are shown in the **Supported Services** section of the schedule.
- Discounts will be applied automatically to customer bills for the relevant period.
- The promotional offer is based on the supported plan in the **Supported Services** section of the schedule and will expire immediately if there are plan

changes within the first month that the service is activated to a plan below the stated plans in the offers.

- Customers should refer to general terms and conditions for specific products and services.
- Customers currently on Financial Hardship arrangements are not eligible for this promotion.
- All prices are subject to change without notice.
- Aussie Broadband reserves the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.
- Ineligible customers (existing residential customers & business customers) will not be eligible to receive the offer.

***A 'new customer' is defined as an individual who has not had an active broadband service with Aussie Broadband in the last six months or hasn't been an authorised contact, residing at the same address as the primary contact, on an active broadband service with Aussie Broadband in the last six months.*

**An existing customer is defined as an individual who is the legal owner of an active service with Aussie Broadband at the time the offer is applied.*