

"Aussie Broadband – FIBREFAST PROMOTION

Schedule to Terms & Conditions of entry

Promotion name	FIBREFAST
Promotion period	Start: 7th July 2025 End: 31st August 2025 11:59PM AEST
Promoter	Aussie Broadband Limited ABN: 29 132 090 192 3 Electra Avenue. Morwell VIC 3840
Eligible customers	*Existing residential customers who upgrade to FTTP and sign up to the 100/20Mbps residential unlimited nbn® plan. Excludes **new residential customers, existing customers who don't upgrade to FTTP & business customers.
Details of promotion	The promotion includes \$10 off the normal plan price a month for the first 6 months for *existing residential customers who upgrade to FTTP and sign up to the 100/20Mbps residential unlimited nbn® plan.
Promotion value	\$60
How to redeem	To redeem, a redeemer must: <ul style="list-style-type: none"> • be upgrading plans to one of the supported services to apply the promo code and must be upgrading from a lower base price to a higher base price plan. • Signing up online as an existing customer, initiate a fibre upgrade to one of the supporting services and must be quoting the promocode before the checkout or • call 1300 880 905 and quote the promocode.
Supported services	100/20Mbps residential unlimited nbn® plans

Aussie Broadband FIBREFAST – Terms & Conditions

Aussie Broadband are offering a promotion for \$10 off the normal plan price a month for the first 6 months for *existing residential customers who upgrade to FTTP and sign up to the 100/20Mbps residential unlimited nbn® plan.

The terms and conditions include:

- The promotion applies to eligible customers listed in the **Eligible Customers** section of the schedule.
- The promotional period commences on the date shown in the **Promotional Period** of the schedule and ends on the date and time shown in the **Promotional Period** of the schedule
- The promotion cannot be redeemed outside of the promotional period.
- Additional external costs may apply. Currently only available for eligible residential customers with a FTTN or FTTC connection. Customers must sign up to an eligible high-speed plan when upgrading. This plan change will only take effect once the FTTP connection is activated. Offer subject to service qualification for nbn® FTTP upgrade. Full fibre upgrade T&Cs apply. Not available at all premises. Current eligible nbn® plans are from 100/20 or higher. All prices subject to change without notice. Actual speeds may vary due to external factors including in-building wiring.
- The promotion cannot be applied retrospectively.
- A promotional offer cannot be used in conjunction with any other offer.
- All Discounts available under this offer apply to internet plan fees only and do not apply to the following:
 - a. Home Voice plan fees;
 - b. any hardware charges.
 - c. any nbn® New Development Fee charge or nbn® New Copper Pair charge. These are charges that are passed through from NBN Co; and
 - d. Any additional services, charges or usage outside of your base monthly nbn® plan fee.
- The promotional offer cannot be transferred to another service, person, or party.
- The promotional offer cannot be redeemed for cash.
- The promo code needs to be quoted and accepted at the time of sale if over the phone or online for it to be applied to an account.
- The promotional offer cannot be used for hardware.
- Supported plans are shown in the **Supported Services** section of the schedule
- Discounts will be applied automatically to customer bills for the relevant period.
- The promotional offer is based on the supported plan in the **Supported Services** section of the schedule and will expire immediately if there is a plan change to an ineligible plan.
- Customers should refer to general terms and conditions for specific products and services.
- Customers currently on Financial Hardship arrangements are not eligible for this promotion.
- All prices subject to change without notice.

- Aussie Broadband reserves the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.
- Ineligible customers (new residential customers, existing customers who don't upgrade to FTTP & business customers) will not be eligible to receive the offer.

**An existing customer is defined as an individual who is the legal owner of an active service with Aussie Broadband at the time the offer is applied.*

***A 'new customer' is defined as an individual who has not had an active broadband service with Aussie Broadband in the last six months or hasn't been an authorised contact, residing at the same address as the primary contact, on an active broadband service with Aussie Broadband in the last six months.*