

## "Aussie Broadband – EOFY 2025 Existing Customer PROMOTION

## **Schedule to Terms & Conditions of entry**

Promotion name	EOFY 2025 Existing Customer
Promotion period	Start: 2nd June 2025 AEST
	End: 30th June 2025 11:59PM AEST
Promoter	Aussie Broadband Limited
	ABN: 29 132 090 192
	3 Electra Avenue. Morwell VIC 3840
Eligible customers	Offer 1: Existing* residential mobile services who aren't already on the 40GB, 100GB, 120GB or 220GB 5G SIM-only plans, have not downgraded from the 40GB, 100GB, 120GB or 220GB 5G SIM-only plans in the last 4 months and who must be upgrading to the 40GB, 100GB, 120GB or 220GB 5G SIM-only plans.  Offer 2: Existing* residential nbn® or OptiComm customers who aren't already on the 100/20 plan, have not downgraded from the 100/20 plan or higher in the last 4-months and who must be upgrading to the 100/20 plan to be eligible.  Offer 3: Existing* residential nbn® or OptiComm customers who have not downgraded from the FW 250/20, 250/25, FW 400/40, 1000/50 & PRO 250/100, 500/200 and 1000/400Mbps plans in the last 4-months and who must be upgrading to either the FW 250/20, 250/25, FW 400/40, 1000/50 & PRO 250/100, 500/200 and 1000/400Mbps plans to be eligible.
Datails of promotion	Excludes **new customers, *existing business customers.
Details of promotion	The promotion includes:  Offer 1 – 50% off a month for 6 months on residential 40GB, 100GB, 120GB, & 220GB 5G mobile SIM-only plans – DEALUPMOB  Offer 2 – \$10 off the normal plan price a month for 6 months on Fast
	100/20 nbn® or OptiComm plans – <b>DEALUP10</b>
	Offer 3 - \$20 off the normal plan price a month for 6 months on FW Fast 250/20, Super-Fast 250/25, FW Super-Fast 400/40, Ultra-Fast 1000/50 & PRO Super-Fast PRO 250/100, Hyper-Fast PRO 500/200 and Ultra-Fast PRO 1000/400Mbps nbn® or OptiComm plans — DEALUP20

How to redeem	To redeem, a redeemer must:
	Be upgrading plans to one of the supported services to apply the
	promo code and must be upgrading from a lower base price to a
	higher base price plan. have not downgraded from their plan in the
	last 4-months (since January 2025) call 1300 880 905 and quote the
	promo. Apply relevant promocode through MyAussie. Visit
	https://www.aussiebroadband.com.au/help-centre/accounts-and-
	<u>billing/how-do-i-change-my-internet-plan/</u> for more.
Supported services	Offer 1 – Value (40GB), Essential (100GB), Premium (120GB), & Elite
	(220GB) 5G mobile SIM-only plans.
	Offer 2 – Fast 100/20 nbn® or OptiComm plans
	Offer 3 - FW Fast 250/20, Super-Fast 250/25, FW Super-Fast 400/40,
	Ultra-Fast 1000/50 & PRO Super-Fast PRO 250/100, Hyper-Fast PRO
	500/200 and Ultra-Fast PRO 1000/400Mbps nbn® or OptiComm plans.



## Aussie Broadband EOFY 2025 Existing Customer-Terms & Conditions

Aussie Broadband are offering multiple broadband and mobile promotions for existing residential customers.

The terms and conditions include:

- The promotion applies to eligible customers listed in the **Eligible Customers** section of the schedule.
- The promotional period commences on the date shown in the Promotional Period of the schedule and ends on the date and time shown in the Promotional Period of the schedule
- The promotion cannot be redeemed outside of the promotional period.
- The promotion cannot be applied retrospectively.
- A promotional offer cannot be used in conjunction with any other offer.
- The promotional offer cannot be transferred to another service, person, or party.
- The promotional offer cannot be redeemed for cash.
- The promo code needs to be quoted and accepted at the time of sale if over the phone or online for it to be applied to an account.
- The promotional offer cannot be used for hardware.
- Supported plans are shown in the **Supported Services** section of the schedule
- Discounts will be applied automatically to customer bills for the relevant period.
- The promotional offer is based on the supported plan in the Supported
   Services section of the schedule and will expire immediately if there is a plan change to a plan below the eligible plan.
- SIMs must be activated within 28 days of the SIM being dispatched. Failure to do so will result in the promotion being deleted. If the SIM isn't activated within 50 days of the SIM being dispatched, your order will expire.
- Customers should refer to general terms and conditions for specific products and services.
- Customers currently on Financial Hardship arrangements are not eligible for this promotion.
- All prices subject to change without notice.
- Aussie Broadband reserves the right, in our sole discretion, to remove your
  access to this program if you breach our fair and acceptable use policy, or we
  have otherwise formed the view that you are scamming this program.
- Ineligible customers will not be eligible to receive the offer.

\*An existing customer is defined as an individual who is the legal owner of an active service with Aussie Broadband at the time the offer is applied.

\*\*A 'new customer' is defined as an individual who has not had an active broadband service with Aussie Broadband in the last six months or hasn't been an authorised contact, residing at the same address as the primary contact, on an active broadband service with Aussie Broadband in the last six months.