

Aussie Broadband - Broadband & Mobile Bundle Terms & Conditions

Aussie Broadband are offering a \$5 a month discount off the Recommended Retail Price (RRP) on eligible Aussie Broadband mobile and/or mobile broadband plans (Discount) to Aussie Broadband nbn® or Opticomm customers who have an active TC4 nbn® or Opticomm service on the same account. The offer is valid from 20 May 2025 until varied or withdrawn by Aussie Broadband, this may be done at any time by providing 30-days notice.

This offer is subject to the full terms and conditions below:

- 1. This offer is available to new and existing Aussie Broadband customers on or after 20 May 2025.
- 2. This offer allows a maximum of 5x eligible mobile SIMs that can take advantage of the offer, any additional mobile services on the account will not receive the discount.
- 3. All services must be on the same account to receive the discount.
- 4. The offer discount will not stack with other discounts on a mobile service, but will apply once all other promotions on that mobile service have expired as long as the limit of SIMs has not been reached on the account.
- 5. This offer is only available on the current 5G mobile plans as displayed on the Aussie Broadband public website and does not include: the 4G backup service; other mobile and/or mobile broadband plans that we no longer sell (e.g. 4G); or business services.
- 6. This offer is subject to availability and may change or be removed at any time.
- 7. The RRPs of any services available under this Agreement may change at any time by giving 30 days written notice.
- 8. All Discounts available under this offer apply to mobile and/or mobile broadband plan fees only and do not apply to the following:
 - a. Home Voice plan fees;
 - b. any hardware charges.
 - c. any nbn® or Opticomm New Development Fee charge or nbn® New Copper Pair charge. These are charges that are passed through from NBN Co and Opticomm; and
 - d. Any additional services, charges or usage outside of your base monthly mobile, mobile broadband or nbn® plan fee, including any non-standard calls or messages that are charged on a pay-as-you-go basis; and
 - e. Any add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan.
- 9. If you close your Aussie Broadband nbn® or Opticomm service, the discount will be removed and the cost of any mobile and/or mobile broadband plan(s) remaining on your account will revert to the RRP current at that time. The RRPs of Aussie Broadband plans are available on the Aussie Broadband website

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- 10. This offer provides eligible customers (Aussie Broadband nbn® or Opticomm customers who have an active TC4 nbn® or Opticomm service on the same account) with a discount on the monthly fees for your mobile and/or mobile broadband plan.
- 11. If you order a new nbn® or Opticomm service with Aussie Broadband and a new mobile and/or mobile broadband service on or after 20 May 2025 the discount will be applied at the time of sale at the checkout and each monthly invoice after that until the mobile and/or mobile broadband service or the nbn® or Opticomm service is closed.
- 12. If you have an nbn® or Opticomm service with Aussie Broadband and order a new mobile and/or mobile broadband service, your discount will be applied to the first invoice after 20 May 2025 and each monthly invoice after that until the mobile and/or mobile broadband or the nbn® or Opticomm service is closed.
- 13. If you have an nbn® or Opticomm service and mobile and/or mobile broadband service that we currently sell on our website (excluding services we no longer sell (e.g 4G) with Aussie Broadband, your discount will be applied to the first invoice after 20 May 2025 and each monthly invoice after that until the mobile and/or mobile broadband or the nbn® or Opticomm service is closed.
- 14. As long as there is an active broadband service the discount will remain in place.
- 15. The discount does not apply to hardware and can't be used for the purchase of hardware.
- 16. The offer cannot be transferred to another service, person, or party.
- 17. The offer cannot be redeemed for cash.
- 18. If the SIM isn't activated within 50 days of the SIM being dispatched, your order will expire and the discount will not apply.
- 19. This offer cannot be used in conjunction with any other offer.
- 20. Customers should refer to general terms and conditions for specific products and services.
- 21. Customers currently on Financial Hardship arrangements are not eligible for this promotion.
- 22. All prices subject to change without notice.
- 23. Ineligible customers (Aussie Broadband nbn® or Opticomm customers who do not have an active TC4 nbn® or Opticomm service on the same account or customers who are currently on a previous bundle deal), will not be eligible to receive the offer. Aussie Broadband customers with Wholesale or MSP accounts are also ineligible for this offer.
- 24. This offer is not available in all regions.
- 25. Aussie Broadband makes no representations regarding third party products or services.
- 26. All products and offers are subject to availability and Aussie Broadband reserves the right to change or withdraw offers, products and services at any time.
- 27. The offer cannot be transferred to another person or party.
- 28. All Aussie Broadband services must not be resold and are intended for use by the account holder only.
- 29. If you sign up, Aussie Broadband will be your service provider and the provision of your services is subject to our <u>Standard Form of Agreement</u> and these Terms and Conditions.

