

**"Aussie Broadband – Residential UPL FTTN Existing Customer PROMOTION"****Schedule to Terms & Conditions of entry**

<b>Promotion name</b>	Residential UPL FTTN Existing Customer Offers
<b>Promotion period</b>	Start: 12/05/2025 AEST End: 26/05/2025 11:59PM AEST
<b>Promoter</b>	Aussie Broadband Limited  ABN: 29 132 090 192  3 Electra Avenue. Morwell VIC 3840
<b>Eligible customers</b>	Eligible for existing residential customers specifically selected by nbn® for nbn-initiated FTTP upgrade on 12/1, 25/10, 50/20, 75/20 that upgrade to the 100/20, 100/40, 250/25, or 1000/50.
<b>Details of promotion</b>	\$10 off a month for 6 months on 100/20 and higher unlimited plans.
<b>How to redeem</b>	To redeem, a redeemer must call 1300 880 905 and quote the promo.
<b>Supported services</b>	Unlimited residential 100/20Mbps, 100/40Mbps, 250/25Mbps, or 1000/50Mbps nbn® plans.

### **Aussie Broadband UPL FTTN Existing Customer Offers – Terms & Conditions**

Aussie Broadband are offering \$10 off a month for 6 months on 100/20 and **UPL FTTN** higher unlimited plans for eligible existing nbn® residential customers who sign **Existing** up for an nbn-initiated FTTP upgrade.

#### **Customer**

**Offers terms and conditions** The terms and conditions include:

- The promotion applies to eligible customers listed in the **Eligible Customers** section of the schedule.
- The promotional period commences on the date shown in the **Promotional Period** of the schedule and ends on the date and time shown in the **Promotional Period** of the schedule.
- The promotion cannot be redeemed outside of the promotional period.
- The promotion cannot be applied retrospectively.
- A promotional nbn® discount can be used in conjunction with other UPL FTTN offers but cannot be used in conjunction with any other promotion or offer.
- The promotional offer cannot be transferred to another service, person, or party.
- The promotional offer cannot be redeemed for cash.
- The promo code needs to be quoted and accepted at the time of sale if over the phone or online for it to be applied to an account.
- The promotional offer cannot be used for hardware.
- Supported plans are shown in the **Supported Services** section of the schedule.
- Discounts will be applied automatically to customer bills for the relevant period.
- If a UPL/PPL FTTN promo is added via MyAussie and a promo already exists on the account, the promo will be updated immediately. If the plan change is midmonth there should be a pro rata amount applied. If the upgrade is from the next billing month date it will apply, then.
- If this promotion is used for plans in a bundle deal, the bundle pricing won't take place until the end of the promotional period.
- The promotional offer is based on the supported plan in the **Supported Services** section of the schedule and will expire immediately if there is a plan change to a plan below the eligible plan.
- Customers should refer to general terms and conditions for specific products and services.

- Customers currently on Financial Hardship arrangements are not eligible for this promotion.
- Aussie Broadband reserves the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.
- Ineligible customers will not be eligible to receive the offer.

*\*An existing customer is defined as an individual who is the legal owner of an active service with Aussie Broadband at the time the offer is applied.*