

“Aussie Broadband – Big Aussie Switch New Customer PROMOTION”

Schedule to Terms & Conditions of entry

<b>Promotion name</b>	Big Aussie Switch New Customer
<b>Promotion period</b>	Start: 01/04/2025 AEDT End: 30/04/2025 11:59PM AEST
<b>Promoter</b>	Aussie Broadband Limited  ABN: 29 132 090 192  3 Electra Avenue. Morwell VIC 3840
<b>Eligible customers</b>	<b>Offer 1.</b> New residential mobile services for 5G SIM-only plans** <b>Offer 2 &amp; 3.</b> New residential nbn® or OptiComm customers** Excludes *existing residential customers & business customers.
<b>Details of promotion</b>	The promotion includes: <b>Offer 1 – 50% off for 3 months</b> on residential 40GB, 100GB, 120GB, & 220GB 5G mobile SIM-only plans – <b>GO50</b> <b>Offer 2 – \$10 off the normal plan price for 6 months</b> on Fast 100/20 or Super-Fast 100/40Mbps nbn® or OptiComm plans – <b>BIG10</b> <b>Offer 3 – \$20 off the normal plan price for 6 months</b> on FW Fast 250/20, Super-Fast 250/25, FW Super-Fast 400/40, Ultra-Fast 1000/50 & PRO Super-Fast PRO 250/100, Hyper-Fast PRO 500/200 and Ultra-Fast PRO 1000/400Mbps nbn® or OptiComm plans – <b>BIG20</b>
<b>How to redeem</b>	To redeem, a redeemer must: Apply the relevant promo code at the time of sale.
<b>Supported services</b>	<b>Offer 1</b> – Value (40GB), Essential (100GB), Premium (120GB), & Elite (220GB) 5G mobile SIM-only plans. <b>Offer 2</b> – Fast 100/20 or Super-Fast 100/40Mbps nbn® or OptiComm plans <b>Offer 3</b> - FW Fast 250/20, Super-Fast 250/25, FW Super-Fast 400/40, Ultra-Fast 1000/50 & PRO Super-Fast PRO 250/100, Hyper-Fast PRO 500/200 and Ultra-Fast PRO 1000/400Mbps nbn® or OptiComm plans.

## Aussie Broadband Big Aussie Switch New Customer – Terms & Conditions

Aussie Broadband are offering multiple broadband and mobile promotions for new residential customers. A full description of the promotion can be found in the details of promotion section of the schedule of this promotion. The terms and conditions include:

- The promotion applies to eligible customers listed in the **Eligible Customers** section of the schedule.
- The promotional period commences on the date shown in the **Promotional Period** of the schedule and ends on the date and time shown in the **Promotional Period** of the schedule
- The promotion cannot be redeemed outside of the promotional period.
- The promotion cannot be applied retrospectively.
- If you are switching from another provider, check your current contract for an early termination clause and the associated fee before switching to Aussie Broadband.
- If you are switching from another provider, always check your current contract for an early termination clause and the associated fee - you may not be able to switch to Aussie Broadband until your contract has expired. Additional charges may apply for a new property development and subsequent installations if serviced by nbn® or OptiComm.
- A promotional nbn® or OptiComm discount cannot be used in conjunction with any other promotion or offer.
- The promotional offer cannot be transferred to another service, person, or party.
- The promotional offer cannot be redeemed for cash.
- The promo code needs to be quoted and accepted at the time of sale if over the phone or online for it to be applied to an account.
- The promotional offer cannot be used for hardware.
- Supported plans are shown in the **Supported Services** section of the schedule.
- Discounts will be applied automatically to customer bills for the relevant period.
- The promotional offer is based on the supported plan in the **Supported Services** section of the schedule and will expire immediately if there are plan changes within the first month that the service is activated with offer 2 & 3 to a plan below the stated plans in the offers.
- SIMs must be activated within 28 days of the SIM being dispatched. Failure to do so will result in the promotion being deleted. If the SIM isn't activated within 50 days of the SIM being dispatched, your order will expire.
- Customers should refer to general terms and conditions for specific products and services.



- Customers currently on Financial Hardship arrangements are not eligible for this promotion.
- All prices are subject to change without notice.
- Aussie Broadband reserves the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.
- Ineligible customers will not be eligible to receive the offer.

*\*\*A 'new customer' is defined as an individual who has not had an active broadband service with Aussie Broadband in the last six months or hasn't been an authorised contact, residing at the same address as the primary contact, on an active broadband service with Aussie Broadband in the last six months.*

*\*An existing customer is defined as an individual who is the legal owner of an active service with Aussie Broadband at the time the offer is applied.*