

“Aussie Broadband – Big Aussie Switch Existing Customer PROMOTION”

Schedule to Terms & Conditions of entry

Promotion name	Big Aussie Switch Existing Customer Offers
Promotion period	Start: 01/04/2025 AEDT End: 30/04/2025 11:59PM AEST
Promoter	Aussie Broadband Limited ABN: 29 132 090 192 3 Electra Avenue. Morwell VIC 3840
Eligible customers	<p>Offer 1: New residential mobile services for 5G SIM-only plans**</p> <p>Offer 2: Existing residential nbn® or OptiComm customers who aren’t already on the 100/20 or 100/40 plan, have not downgraded from the 100/20 or 100/40Mbps plan or higher in the last 4-months and who must be upgrading to the 100/20 or 100/40Mbps plan to be eligible.</p> <p>Offer 3: Existing residential nbn® or OptiComm customers who have not downgraded from the FW 250/20, 250/25, FW 400/40, 1000/50 & PRO 250/100, 500/200 and 1000/400Mbps plans in the last 4-months and who must be upgrading to either the FW 250/20, 250/25, FW 400/40, 1000/50 & PRO 250/100, 500/200 and 1000/400Mbps plans to be eligible.</p> <p>Excludes **new customers, *existing business customers.</p>
Details of promotion	<p>Offer 1 – 50% off for 3 months on residential 40GB, 100GB, 120GB, & 220GB 5G mobile SIM-only plans – GO50</p> <p>Offer 2 – \$10 off the normal plan price for 6 months on Fast 100/20 or Super-Fast 100/40Mbps nbn® or OptiComm plans – BIGUP10</p> <p>Offer 3 - \$20 off the normal plan price for 6 months on FW Fast 250/20, Super-Fast 250/25, FW Super-Fast 400/40, Ultra-Fast 1000/50 & PRO Super-Fast PRO 250/100, Hyper-Fast PRO 500/200 and Ultra-Fast PRO 1000/400Mbps nbn® or OptiComm plans – BIGUP20</p>
How to redeem	<p>To redeem, a redeemer must:</p> <ul style="list-style-type: none"> • be upgrading plans to one of the supported services to apply the promo code and must be upgrading from a lower base price to a higher base price plan. • have not downgraded from their plan in the last 6-months (since October 2024) • call 1300 880 905 and quote the promo • Apply relevant promocode through MyAussie. Visit https://www.aussiebroadband.com.au/help-centre/accounts-and-billing/how-do-i-change-my-internet-plan/ for more

Supported services

Offer 1 – Value (40GB), Essential (100GB), Premium (120GB), & Elite (220GB) 5G mobile SIM-only plans.

Offer 2 – Fast 100/20 or Super-Fast 100/40Mbps nbn® or OptiComm plans

Offer 3 - FW Fast 250/20, Super-Fast 250/25, FW Super-Fast 400/40, Ultra-Fast 1000/50 & PRO Super-Fast PRO 250/100, Hyper-Fast PRO 500/200 and Ultra-Fast PRO 1000/400Mbps nbn® or OptiComm plans.

Aussie Broadband – Big Aussie Switch Existing Customer – Terms & Conditions

Aussie Broadband are offering multiple broadband and mobile promotions for existing residential customers. A full description of the promotion can be found in the Details of promotion section of the schedule of this promotion. The terms and conditions include:

- The promotion applies to eligible customers listed in the **Eligible Customers** section of the schedule.
- The promotional period commences on the date shown in the **Promotional Period** of the schedule and ends on the date and time shown in the **Promotional Period** of the schedule.
- The promotion cannot be redeemed outside of the promotional period.
- The promotion cannot be applied retrospectively.
- A promotional nbn® or OptiComm discount cannot be used in conjunction with any other promotion or offer.
- The promotional offer cannot be transferred to another service, person, or party.
- The promotional offer cannot be redeemed for cash.
- The promo code needs to be quoted and accepted at the time of sale if over the phone for it to be applied to an account.
- The promotional offer cannot be used for hardware.
- Supported plans are shown in the **Supported Services** section of the schedule.
- Discounts will be applied automatically to customer bills for the relevant period.
- The promotional offer is based on the supported plan in the **Supported Services** section of the schedule and will expire immediately if there is a plan change to a plan below the eligible plan.
- Customers should refer to general terms and conditions for specific products and services.
- Customers currently on Financial Hardship arrangements are not eligible for this promotion.
- Aussie Broadband reserves the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.

20250401 Big Aussie Existing Customers T&Cs



- All prices subject to change without notice.
- Ineligible customers will not be eligible to receive the offer.

**An existing customer is defined as an individual who is the legal owner of an active service with Aussie Broadband at the time the offer is applied.*

***A 'new customer' is defined as an individual who has not had an active broadband service with Aussie Broadband in the last six months or hasn't been an authorised contact, residing at the same address as the primary contact, on an active broadband service with Aussie Broadband in the last six months.*