

**“Aussie Broadband – Residential High Speed 24 Existing Customer PROMOTION”**

**Schedule to Terms & Conditions of entry**

<b>Promotion name</b>	Residential High-speed 24 Existing Customer Offers
<b>Promotion period</b>	Start: 09/12/2024 AEDT End: 19/12/2024 11:59PM AEDT
<b>Promoter</b>	Aussie Broadband Limited  ABN: 29 132 090 192  3 Electra Avenue. Morwell VIC 3840
<b>Eligible customers</b>	<p><b>Offer 1:</b> Existing residential nbn customers must be upgrading from a lower base price plan to an eligible higher base price plan and must not be applying the promo to their current plan. Existing residential nbn<sup>®</sup> customers must not have downgraded from the 100/20, 100/40, 250/25, 250/100, FW 400/40, 500/200, 1000/50, or 1000/400 plans last 4-months and must be upgrading to either the FW Plus 100/20, 100/20 or 100/40 plan to be eligible.</p> <p><b>Offer 2:</b> Existing residential nbn customers must be upgrading from a lower base price plan to an eligible higher base price plan and must not be applying the promo to their current plan. Existing residential nbn<sup>®</sup> customers must not have downgraded from the 250/25, 250/100, FW 400/40, 500/200, 1000/50, or 1000/400 plans last 4-months and must be upgrading to either the 250/25, 250/100, FW 400/40, 500/200, 1000/50, or 1000/400.</p>
<b>Details of promotion</b>	<p><b>Offer 1:</b> \$10 off for 6 months on residential unlimited 100/20Mbps, FW Plus 100/20, 100/40Mbps nbn<sup>®</sup> plans, OptiComm Fast 100/20, OptiComm Fast Plus 100/40 plan – <b>SPEEDUP60</b></p> <p><b>Offer 2:</b> \$20 off for 6 months on residential unlimited FW Home Fast 250/20Mbps, Fast 250/25Mbps, Super-fast PRO 250/100Mbps, FW Super-fast 400/40Mbps, Hyper-fast PRO 500/200, Ultra-fast 1000/50Mbps, Ultra-fast PRO 1000/400 nbn<sup>®</sup> plans, OptiComm Super-fast 250/25, OptiComm Ultra-fast 1000/50 plan – <b>SPEEDUP120</b></p>
<b>How to redeem</b>	<p>To redeem, a redeemer must:</p> <ul style="list-style-type: none"> <li>• be upgrading plans to one of the supported services to apply the promo code and must be upgrading from a lower base price to a higher base price plan.</li> <li>• call 1300 880 905 and quote the promo or</li> <li>• Apply relevant promocode through MyAussie. Visit <a href="https://www.aussiebroadband.com.au/help-centre/accounts-">https://www.aussiebroadband.com.au/help-centre/accounts-</a></li> </ul>

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[and-billing/how-do-i-change-my-internet-plan/](#) for more information.

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#### Supported services

**Offer 1** – Unlimited Value FW Plus 100/20Mbps, Fast 100/20Mbps, Fast Plus 100/40Mbps nbn® plans, OptiComm Fast 100/20, OptiComm Fast Plus 100/40 plan

**Offer 2** - FW Home Fast 250/20Mbps, Fast 250/25Mbps, Super-fast PRO 250/100Mbps, FW Super-fast 400/40Mbps, Hyper-fast PRO 500/200, Ultra-fast 1000/50Mbps, Ultra-fast PRO 1000/400 nbn® plans, OptiComm Super-fast 250/25, OptiComm Ultra-fast 1000/50 plan

#### Aussie Broadband – Residential High Speed 24 Existing Customer – Terms & Conditions

**Residential High Speed 24 terms and conditions** Aussie Broadband are offering multiple broadband and mobile promotions for existing residential customers. A full description of the promotion can be found in the Details of promotion section of the schedule of this promotion. The terms and conditions include:

- The promotion applies to eligible customers listed in the **Eligible Customers** section of the schedule.
- The promotional period commences on the date shown in the **Promotional Period** of the schedule and ends on the date and time shown in the **Promotional Period** of the schedule.
- The promotion cannot be redeemed outside of the promotional period.
- The promotion cannot be applied retrospectively.
- A promotional nbn® discount can be used in conjunction with other High Speed offers but cannot be used in conjunction with any other promotion or offer.
- The promotional offer cannot be transferred to another service, person, or party.
- The promotional offer cannot be redeemed for cash.
- The promo code needs to be quoted and accepted at the time of sale if over the phone or online for it to be applied to an account.
- The promotional offer cannot be used for hardware.
- Supported plans are shown in the **Supported Services** section of the schedule.
- Discounts will be applied automatically to customer bills for the relevant period.



- The promotional offer is based on the supported plan in the **Supported Services** section of the schedule and will expire immediately if there is a plan change to a plan below the eligible plan.
- Customers should refer to general terms and conditions for specific products and services.
- Customers currently on Financial Hardship arrangements are not eligible for this promotion.
- Aussie Broadband reserves the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.
- Ineligible customers will not be eligible to receive the offer.

*\*An existing customer is defined as an individual who is the legal owner of an active service with Aussie Broadband at the time the offer is applied.*