

“Aussie Broadband – Existing Customer Fibre Upgrade PROMOTION**Schedule to Terms & Conditions of entry**

Promotion name	Existing Customer Fibre Upgrade
Promotion period	Start: 15/08/2024 AEST End: 31/09/2024 11:59 PM AEST
Promoter	Aussie Broadband Limited ABN: 29 132 090 192 3 Electra Avenue. Morwell VIC 3840
Eligible customers	*Existing Aussie Broadband residential customers who are eligible for a Fibre upgrade who upgrade from to 100/20Mbps nbn® residential plan. Excludes new customers and business customers.
Details of promotion	The promotion includes the 100/20Mbps plan for the price of the 50/20Mbps plan for 12 months
Promotion value	\$72
How to redeem	To redeem, a redeemer must: Call the customer centre, sign-up for fibre connect and quote the promocode
Supported services	100/20Mbps nbn® plan.

Aussie Broadband Existing Customer Fibre Upgrade – Terms & Conditions

Existing Customer Fibre Upgrade terms and conditions

Aussie Broadband are offering a promotion for 12 months on the 100/20Mbps plan at the price of 50/20Mbps for existing customers who sign up for a Fibre Upgrade. A full description of the promotion can be found in the Details of promotion section of the schedule of this promotion. The terms and conditions include:

- The promotion applies to eligible customers listed in the **Eligible Customers** section of the schedule.
- The promotional period commences on the date shown in the **Promotional Period** of the schedule and ends on the date and time shown in the **Promotional Period** of the schedule
- The promotion cannot be redeemed outside of the promotional period.
- The promotion cannot be applied retrospectively.
- A promotional offer cannot be used in conjunction with any other offer.
- The promotional offer cannot be transferred to another service, person, or party.
- The promotional offer cannot be redeemed for cash.
- The promo code needs to be quoted and accepted at the time of sale if over the phone or online for it to be applied to an account.
- The promotional offer cannot be used for hardware.
- Supported plans are shown in the **Supported Services** section of the schedule
- Discounts will be applied automatically to customer bills for the relevant period.
- If this promotion is used for plans in a bundle deal, the bundle pricing won't take place until the end of the promotional period.
- The promotional offer is based on the supported plan in the **Supported Services** section of the schedule and will expire immediately if there is a plan change to a lower plan.
- Customers should refer to general terms and conditions for specific products and services.
- Customers currently on Financial Hardship arrangements are not eligible for this promotion.
- All prices subject to change without notice.
- Aussie Broadband reserves the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.
- Ineligible customers will not be eligible to receive the offer.

**An existing customer is defined as an individual who is the legal owner of an active service with Aussie Broadband at the time the offer is applied.*

***A 'new customer' is defined as an individual who has not had an active broadband service with Aussie Broadband in the last six months or hasn't been an authorised contact, residing at the same address as the primary contact, on an active broadband service with Aussie Broadband in the last six months.*