

"Aussie Broadband – SMB PLAN UPGRADE PROMOTION

Schedule to Terms & Conditions of entry

Promotion name	SMB PLAN UPGRADE PROMOTION
Promotion period	Start: 01 July 2024 AEST End: 31 December 2024 11:59 PM AEST
Promoter	Aussie Broadband Limited ABN: 29 132 090 192 3 Electra Avenue. Morwell VIC 3840
Eligible customers	**New small business customers Excludes *existing business customers, residential customers, Commercial, Enterprise & Government and Wholesale customers.
Details of promotion	The promotion includes 3 months upgrade to the next highest plan than the chosen one at the price of the chosen one. As an example if you choose the Business Value nbn® 50/20 plan you will be given the option to opt-in to the Business Fast nbn® 100/40 plan for the same price as the Business Value nbn® 50/20 plan for 3 months, you will then need to opt-out to the lower plan after 3 months before your next billing cycle otherwise you will be charged the standard 100/40Mbps plan price each month, unless you opt out before your next billing cycle
How to redeem	To redeem, a redeemer must: Manually Opt-in to the higher plan at checkout
Supported services	Unlimited business nbn® plans - 25/10, 50/20, 100/40, 250/100 & 500/200 Business Mobile SIM Phone 4G plans - 15GB, 40GB, 100GB, 120GB Business Mobile SIM Phone 5G plans - 120GB Business Mobile Broadband 4G plans – 20GB, 45GB & 120GB Business Mobile Broadband 5G plans – 120GB

Aussie Broadband SMB PLAN UPGRADE – Terms & Conditions

SMB PLAN UPGRADE terms and conditions

Aussie Broadband are offering a promotion for new small business customers consisting of 3 months upgrade to the next highest plan at the same price as the chosen plan.

The terms and conditions include:

- The promotion applies to eligible customers listed in the **Eligible Customers** section of the schedule.
- *Existing business customers, residential customers, Commercial, Enterprise & Government and Wholesale customers are **ineligible** for this offer.
- The promotional period commences on the date shown in the **Promotional Period** of the schedule and ends on the date and time shown in the **Promotional Period** of the schedule
- The promotion cannot be redeemed outside of the promotional period.
- The promotion cannot be applied retrospectively.
- If you are switching nbn® plans from another provider, always check your current contract for an early termination clause and the associated fee - you may not be able to switch to Aussie Broadband until your contract has expired. Additional charges may apply for a new property development and subsequent installations if serviced by nbn®.
- A promotional offer cannot be used in conjunction with any other offer.
- The promotional offer cannot be transferred to another service, person, or party.
- The promotional offer cannot be redeemed for cash.
- The promo code needs to be quoted and accepted at the time of sale if over the phone or online for it to be applied to an account.
- The promotional offer cannot be used for hardware.
- Supported plans are shown in the **Supported Services** section of the schedule
- Discounts will be applied automatically to customer bills for the relevant period.
- The promotional offer is based on the supported plan in the **Supported Services** section of the schedule and will expire immediately if there is a plan change.
- SIMs must be activated within 28 days of the SIM being dispatched. Failure to do so will result in the promotion being deleted. If the SIM isn't activated within 50 days of the SIM being dispatched, your order will expire.
- Customers should refer to general terms and conditions for specific products and services.
- Customers currently on Financial Hardship arrangements are not eligible for this promotion.
- All prices subject to change without notice.
- Aussie Broadband reserves the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.
- Ineligible customers will not be eligible to receive the offer.

**An existing customer is defined as an individual who is the legal owner of an active service with Aussie Broadband at the time the offer is applied.*

***A 'new small business customer' is defined as an individual who has not had an active broadband service with Aussie Broadband in the last six months or hasn't been an authorised contact, residing at the same address as the primary contact, on an active broadband service with Aussie Broadband in the last six months.*