

**"Aussie Broadband – Residential UPL FTTN Existing Customer PROMOTION"**

**Schedule to Terms & Conditions of entry**

<b>Promotion name</b>	Residential UPL FTTN Existing Customer Offers
<b>Promotion period</b>	Start: 24/05/2024 AEST End: 31/12/2024 11:59PM AEDT
<b>Promoter</b>	Aussie Broadband Limited  ABN: 29 132 090 192  3 Electra Avenue. Morwell VIC 3840
<b>Eligible customers</b>	<b>Offer 1:</b> Eligible for existing residential customers specifically selected by nbn® for nbn-initiated FTTP upgrade on 12/1, 25/10, 50/20, 75/20 that upgrade to the 100/20, 100/40, 250/25, or 1000/50. <b>Offer 2:</b> Eligible for existing residential customers specifically selected by nbn® for nbn-initiated FTTP upgrade on 12/1, 25/10, 50/20, 75/20 that order a fibre connect upgrade and stay on the same plan.
<b>Details of promotion</b>	<b>Offer 1:</b> \$10 off for 6 months on 100/20 and higher unlimited plans. <b>Offer 2:</b> \$10 off for 3 months on 12/1, 25/10, 50/20, 75/20 plans.
<b>How to redeem</b>	To redeem, a redeemer must call 1300 880 905 and quote the promo.
<b>Supported services</b>	<b>Offer 1</b> – Unlimited residential 100/20Mbps, 100/40Mbps, 250/25Mbps, or 1000/50Mbps nbn® plans. <b>Offer 2</b> - Unlimited residential 12/1Mbps, 25/10Mbps, 50/20Mbps, or 75/20Mbps nbn® plans.

### Aussie Broadband UPL FTTN Existing Customer Offers – Terms & Conditions

**UPL FTTN  
Existing  
Customer**

Aussie Broadband are offering multiple broadband promotion for eligible existing nbn® and OptiComm residential customers.

**Offers terms and conditions** A full description of the promotion can be found in the Details of promotion section **and** of the schedule of this promotion. The terms and conditions include:

- The promotion applies to eligible customers listed in the **Eligible Customers** section of the schedule.
- The promotional period commences on the date shown in the **Promotional Period** of the schedule and ends on the date and time shown in the **Promotional Period** of the schedule.
- The promotion cannot be redeemed outside of the promotional period.
- The promotion cannot be applied retrospectively.
- A promotional nbn® discount can be used in conjunction with other UPL FTTN offers but cannot be used in conjunction with any other promotion or offer.
- The promotional offer cannot be transferred to another service, person, or party.
- The promotional offer cannot be redeemed for cash.
- The promo code needs to be quoted and accepted at the time of sale if over the phone or online for it to be applied to an account.
- The promotional offer cannot be used for hardware.
- Supported plans are shown in the **Supported Services** section of the schedule.
- Discounts will be applied automatically to customer bills for the relevant period.
- If a UPL FTTN promo is added via MyAussie and a promo already exists on the account, the promo will be updated immediately. If the plan change is midmonth there should be a pro rata amount applied. If the upgrade is from the next billing month date it will apply then.
- If this promotion is used for plans in a bundle deal, the bundle pricing won't take place until the end of the promotional period.
- The promotional offer is based on the supported plan in the **Supported Services** section of the schedule and will expire immediately if there is a plan change to a plan below the eligible plan.
- Customers should refer to general terms and conditions for specific products and services.
- Customers currently on Financial Hardship arrangements are not eligible for this promotion.

- Aussie Broadband reserves the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.
- Ineligible customers will not be eligible to receive the offer.

*\*An existing customer is defined as an individual who is the legal owner of an active service with Aussie Broadband at the time the offer is applied.*