

“Aussie Broadband – Residential EOFY 24 Existing Customer PROMOTION”

Schedule to Terms & Conditions of entry

Promotion name	Residential EOFY 24 Existing Customer Offers
Promotion period	Start: 15/05/2024 AEST End: 30/06/2024 11:59PM AEST
Promoter	Aussie Broadband Limited ABN: 29 132 090 192 3 Electra Avenue. Morwell VIC 3840
Eligible customers	Offer 1: Eligible for existing residential customers on 25/10, 50/20, 75/20 or 100/20 (if upgrading to 100/40) that upgrade to the 100/20 or 100/40 plan. Customers must not have downgraded in the last 6-months. Offer 2: Eligible for existing residential customers on 25/10, 50/20, 75/20, 100/20, 100/40 or 250/25 (that upgrades to the 1000/50) plan that upgrade to the 250/25 or 1000/50 plan. Customers must not have downgraded in the last 6-months.
Details of promotion	Offer 1: \$10 off for 12 months on 100/20 and 100/40 unlimited plans. Offer 2: \$20 off for 12 months on 250/25 and 1000/50 unlimited plans.
How to redeem	To redeem, a redeemer must: <ul style="list-style-type: none"> • be upgrading plans to one of the supported services to apply the promo code. • call 1300 880 905 and quote the promo or • Apply relevant promocode through MyAussie. Visit https://www.aussiebroadband.com.au/help-centre/accountshttps://www.aussiebroadband.com.au/help-centre/accounts-and-billing/how-do-i-change-my-internet-plan/and-billing/how-do-i-change-my-internet-plan/ for more information.
Supported services	Offer 1 - Unlimited 100/20Mbps & 100/40Mbps nbn® and OptiComm plans. Offer 2 - Unlimited 250/25Mbps & 1000/50Mbps nbn® and OptiComm plans.

Aussie Broadband EOFY 24 Existing Customer Offers – Terms & Conditions

EOFY 24 Existing Customer Offers terms and conditions Aussie Broadband are offering multiple broadband promotion for eligible existing nbn® and OptiComm residential customers. A full description of the promotion can be found in the Details of promotion section of the schedule of this promotion. The terms and conditions include:

- The promotion applies to eligible customers listed in the **Eligible Customers** section of the schedule.
- The promotional period commences on the date shown in the **Promotional Period** of the schedule and ends on the date and time shown in the **Promotional Period** of the schedule.
- The promotion cannot be redeemed outside of the promotional period.
- The promotion cannot be applied retrospectively.
- A promotional nbn® discount can be used in conjunction with other EOFY24 offers but cannot be used in conjunction with any other promotion or offer.
- The promotional offer cannot be transferred to another service, person, or party.
- The promotional offer cannot be redeemed for cash.
- The promo code needs to be quoted and accepted at the time of sale if over the phone or online for it to be applied to an account.
- The promotional offer cannot be used for hardware.
- Supported plans are shown in the **Supported Services** section of the schedule.
- Discounts will be applied automatically to customer bills for the relevant period.
- If a EOFY24 promo is added via MyAussie and a promo already exists on the account, the promo will be updated immediately. If the plan change is mid-month there should be a pro rata amount applied. If the upgrade is from the next billing month date it will apply then.
- If this promotion is used for plans in a bundle deal, the bundle pricing won't take place until the end of the promotional period.
- The promotional offer is based on the supported plan in the **Supported Services** section of the schedule and will expire immediately if there is a plan change to a plan below the eligible plan.
- Customers should refer to general terms and conditions for specific products and services.
- Customers currently on Financial Hardship arrangements are not eligible for this promotion.
- Aussie Broadband reserves the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.
- Ineligible customers will not be eligible to receive the offer.

**An existing customer is defined as an individual who is the legal owner of an active service with Aussie Broadband at the time the offer is applied.*