

WHOLESALE NUMBER PORTING OFFER TERMS AND CONDITIONS

- Registration for this offer is only available to existing Wholesale customers notified by automated Electronic Direct Mail from Aussie Broadband.
- Applicable to eligible customers porting a new number to their account.
- Applicable to all new Australian geographic number port requests submitted between 15/02/2024 to 31/03/2024.
- Number port cutovers must be booked and completed between the hours of 8am and 5pm AEST Monday to Friday.
- Number port cutovers completed outside the hours of 8am and 5pm AEST Monday to Friday will be charged as per the after-hours price book.
- Numbers should be ported on or before 30/06/2024 otherwise standard porting charges will apply unless the delay was caused by Aussie Broadband.
- Porting appointments are subject to the availability of the losing carrier.
- Does not apply to National Inbound Numbers (13/1300/1800), mobile numbers or NZ Numbers. Rejection, rescheduling and reversal/emergency return fees will still apply.