

Aussie Broadband Wholesale – Fibre Connect Rebate Offer

* Terms & Conditions

The promotion applies to Aussie Broadband Wholesale Partners with a signed Master Services Agreement (MSA) agreement only. The promotional period commences on 18/11/2024 and ends at 11:59pm AEST on 13/12/2024, if the following steps are completed:

- Eligible services must be ordered via the Carbon portal only.
- Eligible services must be ordered and acknowledged by NBN between 18/11/2024 11:00am AEDT and 13/12/2024 11:59pm AEDT.
- Eligible service orders must be completed and activated by 28/2/2025.
- The promotion cannot be redeemed outside of the promotional period.
- The promotion does not apply to standard NBN TC4 connect orders.
- The promotion cannot be applied retrospectively.
- A promotional offer cannot be used in conjunction with any other offer.
- The promotional offer cannot be transferred to another service, person, or party.
- The promotional offer cannot be redeemed for cash.
- The promotional offer cannot be used for hardware.
- This promotional offer is applicable to the below Fibre Connect upgrade eligible speeds: 100/40Mbps, 250/25Mbps, 250/100Mbps, 500/200Mbps, 1000/400Mbps pending availability.
- Rebates will be applied automatically to customer bills for the relevant period between 18/11/2024 11:00am and ends at 11:59pm AEDT on 13/12/2024.
- Rebate value for this promotional offer is \$40 inc GST per new Fibre Connect upgrade that is purchased in Carbon only.
- Wholesale Partners should refer to general terms and conditions for specific products and services.
- Wholesale Partners currently on Financial Hardship arrangements are not eligible for this promotion.
- Aussie Broadband reserves the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.
- Existing Fibre Connect services will not be eligible to receive this Partner Rebate offer.
- Only new NBN Fibre Connect Upgrade services are eligible for the promotion.
- Additional external costs may apply. Currently only available for eligible customers with a FTTN or FTTC connection. Customers must sign up to an eligible high-speed plan when upgrading.
- Not available at all premises. All prices subject to change without notice. Actual speeds may vary due to external factors including inbuilding wiring and hardware limitations.
- To be eligible for the rebate promotion, the relevant service must pass a service qualification check and be available to place an order via our Carbon portal. The rebate promotion is not available where a desktop site assessment is required, or an order can't be finalised via our Carbon portal.
- If a rebate promotion is provided for a Fibre Connect service, and that service is downgraded or disconnected within 90 days of activation of the service, Aussie Broadband will claw back the full amount of the rebate promotion.
- Rebate promotion payment amount to be paid within 3 months after the activation of the new eligible service(s).
- All rebate promotions include GST.
- Promotional payments will be applied to your existing Aussie Broadband Partner account via the commercial credit process.
- Please note this rebate promotion is subject to change, for full terms and conditions please contact your Aussie Broadband Partner Manager.