

Aussie Broadband Mobile Refer-a-friend terms and conditions

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Aussie Broadband operates a refer-a-friend program, encouraging customers to refer a friend to us for a defined benefit. Terms and conditions of this program include:

- The dollar value of the benefit is as promoted on our website at the time of referral.
- The benefit is in the form of a credit applied against monthly mobile fees.
- The benefit cannot be used to buy modems, routers or any hardware.
- The benefit cannot be applied retrospectively.
- Aussie Broadband staff are not eligible for this promotion
- The refer-a-friend code needs to be quoted and accepted at the time of sale if over the phone or online for it to be applied to an account.
- If more than one mobile plan is purchased all need to be selected to receive the benefit for each one.
- The benefit cannot be redeemed for cash.
- The benefit cannot be transferred to another person or party.
- The benefit is given to a mobile user that refers a mobile user or an internet user that refers a mobile user.
- New customers signing up can receive a referral credit or a promotional/discount offer, but not both.
- This program only applies to residential mobile services, small business and business plus mobile services. It does not apply to any business grade service.
- This program does not apply to internet services on their own.
- There is no limit to the number of friends you can refer.
- Credit is applied once your friend's service becomes active.
- You cannot refer yourself for a subsequent account.
- The person you are referring must be aware of the benefit you receive from using your code.
- Your refer a friend code is not active and available for use until your service is active.

Aussie Broadband reserves the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.

Privacy: to participate in this program, existing customers must disclose to their friend their unique account number. Aussie Broadband does not provide existing customers with any information about referral friends, except for the fact that someone you referred has become a customer and that you will therefore receive a refer-a-friend credit.