

Fibre Connect Fibre Upgrade

Terms & Conditions

Aussie Broadband are offering an upgrade from Fibre To The Node or Fibre To The Curb to Fibre To The Premise. Terms and Conditions of this offer include:

- The offer applies to current Fibre To The Node (FTTN) and current Fibre To The Curb (FTTC) addresses that have been identified by NBNCo as being eligible for an upgrade to Fibre To The Premise (FTTP).
- For the new FTTP service to be able to be connected, someone aged over 18 years old must be home at the time of any appointments, the 1st appointment for pre-scope is arranged by NBN directly.
- NBN will complete a pre-scope prior to installation and may determine that extra infrastructure (e.g. trenching and conduit) may be required to complete the installation. If this is the case the cost of that extra infrastructure must be paid by the customer.

Eligible plans for current FTTN addresses include:

RESIDENTIAL	BUSINESS
100/20	100/40
100/40	250/100
250/25	500/200
250/100	1000/400
1000/50	

Eligible plans for current FTTC addresses include:

RESIDENTIAL	BUSINESS
250/25	250/100
250/100	500/200
1000/50	1000/400

Minimum eligible plan for current FTTN addresses

- The minimum service that is eligible for an upgrade is 100Mbps/20Mbps plan for Residential addresses and 100Mbps/40Mbps for business addresses

Minimum eligible plan for current FTTC addresses

- The minimum service that is eligible for an upgrade is 250Mbps/25Mbps plan for Residential addresses and 250Mbps/100Mbps for business addresses

Customers should refer to general terms and conditions for specific products and services.