# Key Facts Sheet: Enterprise Ethernet with Low Class of Service

## How fast is the plan and what can it do?

This plan has a Best Effort Contention Ratio

| NBN Plan | 100 | 250 | 500 | 1000 |
|---|---|---|---|---|
| People online at the same time on multiple devices | 5+ | 6 – 9 | 6 – 9 | 20+ |
| *Typical business **download** speeds (9am –5pm) | Best Effort contention ratio | | | |
| *Typical business **upload** speeds (9am –5pm) | Best Effort contention ratio | | | |
| General Web Browsing and | ✓ | ✓ | ✓ | ✓ |
| Email Bidirectional Video/Audio | ✓ | ✓ | ✓ | ✓ |
| Streaming Terminal Services | ✗ | ✗ | ✗ | ✗ |
| SQL Databases | ✗ | ✗ | ✗ | ✗ |
| Other delay sensitive applications | ✗ | ✗ | ✗ | ✗ |

## Important things to know.

### Technical limitations

- **NBN service will not work during power failures.** This service does not include a battery backup powersupply for either nbn's equipment or any customer equipment. This also means you will not be able tomake calls on a VoIP phone during a power outage, including calls to emergency services.
- Your **speed or performance** may be affected by the amount of internet users at your site and the size offiles you are transferring. All businesses are different, that's why our Enterprise NBN service offerscomplete flexibility for you to customise an NBN solution that perfectly fits your business requirements.

### Medical alarms/security

- Before changing your internet, you should find out if any medical/security alarm services you want to use are compatible with an optiComm service. You can do this by contacting the provider of your medical or security alarm service, who can also advise on options

### Attributes for Low CoS

- Frame Delay: Not specified
- Jitter (Inter frame delay variation): Not specified
- Frame Loss Ratio: Not specified

*We currently don't have the data for typical business speeds but this plan has a best effort contention ratio