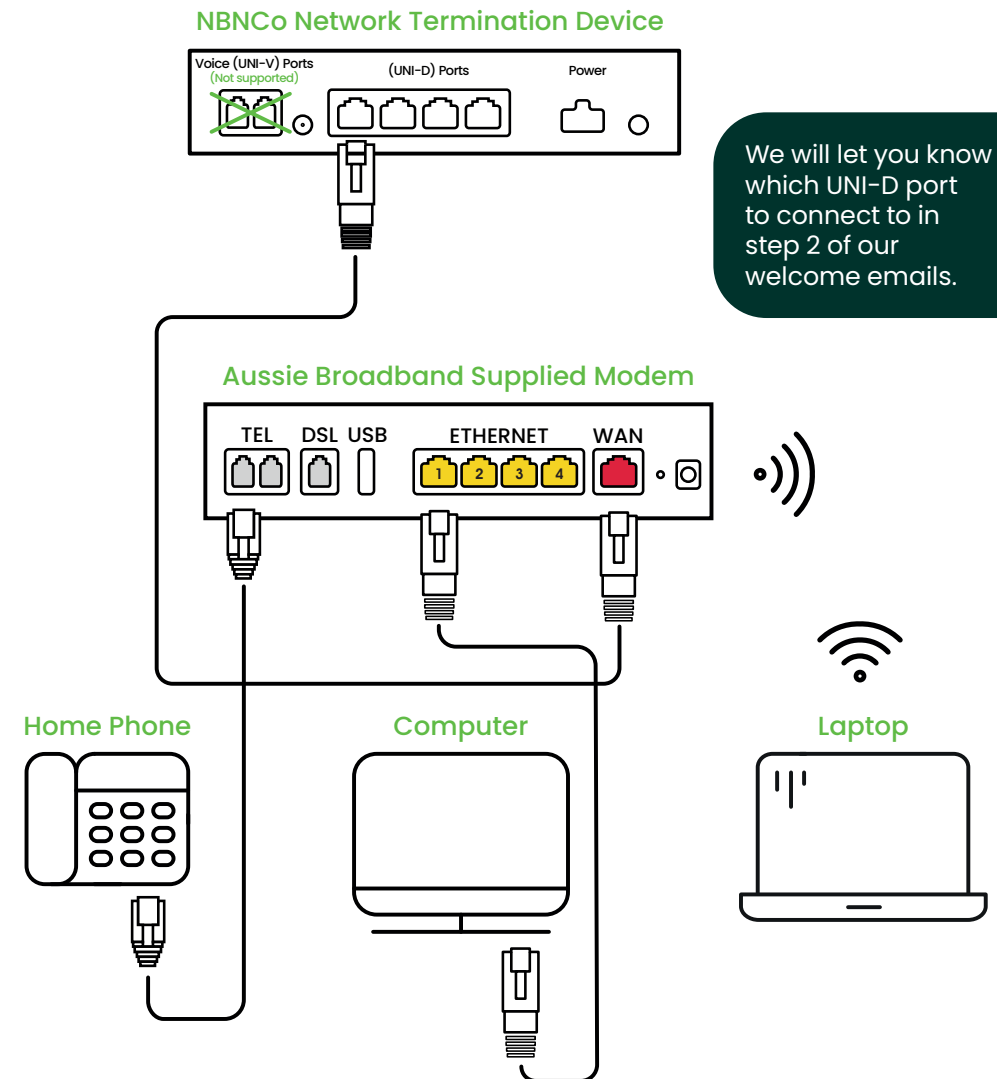


Aussie Broadband nbn®

Fixed Wireless self installation guide



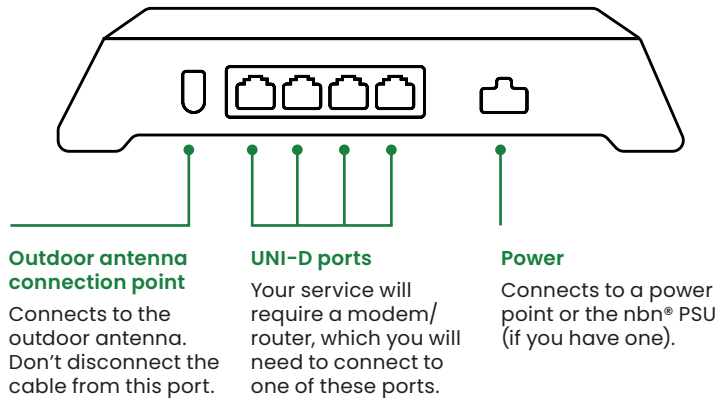
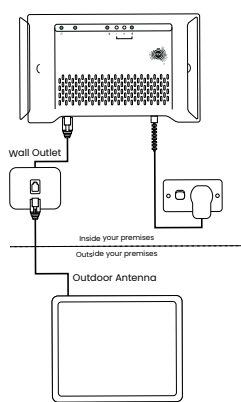
For more information or
technical support call 1300 880 905

aussiebroadband.com.au

Getting to know your nbn®

Getting to know your equipment

By now nbn® will have installed an outdoor antenna, wall outlet and nbn® connection box. These devices work together to bring an nbn® connection into your home.



The outdoor antenna

The outdoor antenna has been installed in a specific place to give you the best signal, so it is important not to put or have anything in front of it.

Please don't move, paint or tamper with the nbn® equipment including the nbn® connection box and outdoor antenna, including any cabling connected to these units.

What's your nbn® connection box telling you?

Your Fixed Wireless nbn® connection box has a number of lights that will allow you to determine the status of your connection.

You can use the table on the next page to identify if there are any issues with your nbn® Fixed Wireless service, and the action you can take to repair this.

Make sure you watch the lights for about a minute, to make sure they're not changing – then note the colour down and whether the lights are blinking in case you need to call us.

Understanding the lights on your nbn® connection box

| Indicator | Icon | Status | Description | Action |
|-----------------|------|----------------|---|---|
| Power | | Solid green | Power on – running from AC power | None |
| | | Blinking green | Power on – running from battery (if fitted) | Check power supply |
| | | Solid red | Power on – running from battery (if fitted)/battery low | Check power supply |
| | | Unlit | Power off | Check power supply |
| Status | | Blinking green | Normal operation | None |
| | | Blinking amber | Device booting/initialisation | |
| | | Solid green | Test mode | |
| | | Solid red | System fault detected | |
| | | Unlit | Unexpected state | |
| | | Unlit | Unexpected state | |
| ODU | | Solid green | Online | |
| | | Blinking green | Activity | |
| | | Solid red | Offline | |
| | | Blinking red | Error | |
| | | Unlit | Unexpected state | |
| Signal strength | | Red | Low signal strength (does not indicate a fault condition) | Should not cause problems with the service – if you are having speed issues call 1300 880 905 |
| | | Amber | Medium signal strength | None |
| | | Green | High signal strength | None |
| | | Unlit | Offline | The WNTD is not powered on – turn the power on and recheck the lights |